



## **WARRANTY COVERAGE**

Hardware Resources Inc. warrants to the original consumer purchaser that our NorthPoint Closets will be free from unnatural defects in material and workmanship under normal use and proper care for the period of ONE (1) YEAR from the date of original purchase. This Limited Warranty applies only to the Original Purchaser and is not transferable to any other party. Limited Lifetime Warranty on Drawer Slides and Closet Rods to the original purchasing consumer as long as they own the product. We warrant that the drawer slides and closet rods shall be free from defects in material and workmanship under normal use.

## **WARRANTY LIMITATIONS AND EXCLUSIONS**

This warranty does not apply to any damage that has occurred due to normal wear, accident, misuse, improper handling of the product, exposure to moisture or extreme temperatures, or other environmental factors in your home, including smoke damage, failure to maintain, or acts of God. This warranty does not apply to product that has been altered, modified, or improperly installed to industry standard. Professional installation required. Any homeowner assembly and installations will void all liabilities of Hardware Resources.

## **WARRANTY PERFORMANCE**

In the event a manufacturing defect occurs within the limited liability warranty period and coverage, Hardware Resources, Inc. will replace the damaged component with a comparable component that is either equal to or greater in value than the original component at no charge. This warranty is limited to the replacement of defective components only and does not include service, labor, or transportation charges related to the removal or installation of the defective or replacement components. This warranty does not apply to any products used in conjunction with the closets, such as counter tops, appliances, organizers, or lighting fixtures. Hardware Resources will ship the replacement product, component or part thereof to the original consumer purchaser via ground shipper or freight carrier, at Hardware Resources' sole discretion. Such replacement is contingent upon the current product offerings with the Closets line at time of warranty claim. If the affected product is no longer available, Hardware Resources reserves the right to replace the affected component with a new component of the same style and/ or uniform appearance. Hardware Resources makes no guarantee that replacement closets or parts thereof will exactly match the finish or appearance of the remaining components. Replaced product shall be warranted for a period equal to the remainder of the original Limited Warranty on the original product or for NINETY (90) days, whichever is longer.

## **CLAIMS**

All claims must be submitted in writing and must specify the defects present in the closets and accessories. To initiate a claim for defective closets and/or accessories, contact your builder, dealer, distributor or contractor who installed and sold the product. If that party is unknown or you have difficulty obtaining assistance, contact: Hardware Resources, Inc. Customer Service Dept., 4319 Marlena Street, Bossier City, LA 71111.

## **WARRANTY DISCLAIMER**

THIS WRITING IS THE COMPLETE AND EXCLUSIVE REMEDY FOR ANY ORIGINAL CONSUMER PURCHASER FOR BREACH OF WARRANTY. THE STATEMENT OF THE EXPRESS WARRANTIES PROVIDED HEREIN IS IN LIEU OF ANY AND ALL OTHER EXPRESS AND/OR STATUTORY WARRANTIES, TO THE EXTENT PROVIDED BY LAW. IN NO EVENT SHALL HARDWARE RESOURCES BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO ANY ORIGINAL CONSUMER PURCHASER OR A THIRD PARTY, INCLUDING BUT NOT LIMITED TO DAMAGES ARISING FROM PERSONAL INJURY, LOST PROFITS, LOSS OF BUSINESS OPPORTUNITIES, LOSS OF PROPERTY, ECONOMIC LOSS, STATUTORY OR EXEMPLARY DAMAGES, WHETHER FROM NEGLIGENCE, WARRANTY, STRICT LIABILITY OR OTHERWISE. ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE EXCLUDED AND DISCLAIMED, EXCEPTING ONLY THOSE EXPRESS WARRANTIES SPECIFICALLY SET FORTH IN THIS LIMITED LIABILITY WARRANTY. IN NO EVENT SHALL HARDWARE RESOURCES BE LIABLE FOR ANY INDIRECT DAMAGES RESULTING FROM INSTALLATION, USE OR FAILURE OF ITS PRODUCTS. THIS LIMITED LIABILITY WARRANTY IS HARDWARE RESOURCES SOLE WARRANTY, AND NO DEALER, DISTRIBUTOR OR AGENT POSSESSES ANY AUTHORITY WHATSOEVER TO MODIFY OR ENLARGE THIS WARRANTY IN ANY WAY.